

**Easterling, Deborah**

254681

**From:** Easterling, Deborah  
**Sent:** Friday, January 23, 2015 3:48 PM  
**To:** 'Virginia Lane'  
**Subject:** RE: We need Uber

Dear Ms. Lane,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Coordinator

-----Original Message-----

From: Virginia Lane [<mailto:vadlane@gmail.com>]  
Sent: Saturday, January 17, 2015 8:55 AM  
To: PSC\_Contact  
Cc: \_RegStaff - Complaints Distribution Group  
Subject: We need Uber

Virginia Dawson Lane  
VDL Associates  
One Tradd Street  
Charleston, SC 29401  
843-830-2728  
[VaDLane@gmail.com](mailto:VaDLane@gmail.com)

RECEIVED  
JAN 23 2015  
10:11 AM  
PSC

## Easterling, Deborah

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**From:** Easterling, Deborah  
**Sent:** Friday, January 23, 2015 3:48 PM  
**To:** 'Bob Burroughs'  
**Subject:** RE: UBER

Dear Mr. Burroughs,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Coordinator

-----Original Message-----

From: Bob Burroughs [<mailto:bigbobb66@gmail.com>]  
Sent: Saturday, January 17, 2015 8:54 AM  
To: PSC\_Contact  
Subject: UBER

I use UBER on a regular basis.

They provide quick , cheap and reliable transportation.

I learned that traditional cabs in Charleston consistently overcharged for every ride that I needed and thus was reluctant to use them to travel around Charleston, opting to stay home than be victimized by the crooked cabs that prey on tourists and give Charleston a bad name.

Uber is making Charleston a better place and you would be doing SC a dis service by interfering with our access to their service.

Respectfully,

Bob Burroughs

RECEIVED  
JAN 23 2015  
PSC-SC  
MAIL/EMS

## Easterling, Deborah

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**From:** Easterling, Deborah  
**Sent:** Friday, January 23, 2015 3:48 PM  
**To:** 'SCCSC@aol.com'  
**Subject:** RE: Uber in South Carolina

Dear Mr. Craig,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Coordinator

**From:** [SCCSC@aol.com](mailto:SCCSC@aol.com) [mailto:SCCSC@aol.com]  
**Sent:** Saturday, January 17, 2015 8:52 AM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber in South Carolina

RECEIVED  
JAN 17 2015  
10:00 AM  
JAN 17 2015

PSC-

We believe that you have made a terrible decision regarding Uber. We have personally experienced Uber on multiple occasions in Washington DC and New York and found them to be extremely beneficial particularly in comparison to taxis. The drivers are friendly, the vehicles are clean and safe, you know exactly who is coming to pick you up, what they look like, what the vehicle is and all of it is tracked GPS and then you get to rate the driver (and they also get to rate you as a passenger). There is also no haggling about a tip which is great. The cost is less and the experience always good. How many time can you say that about a taxi ride. I have traveled for 30+ years around the country and logged nearly 6 million frequent flyer miles which equates to lots of taxi rides and no taxi experience has every been as good as what you get with Uber.

The pure ability to track the car via GPS and the overall safety features, along with better insurance coverage makes this a win/win proposition for the consumer. Our daughter is in college and we would much prefer she and her friends take Uber versus a taxi. I think the PSC needs to do some serious reconsideration on this issue. If nothing else, put down all the +'s and -'s for both Uber and taxi service. I think you would be hard pressed to find that the comparison is even close. Residents in South Carolina have the right to make a choice of what type of service they want to use. If this works in DC and NYC, how can one possibly think that South Carolina is so different that it is bad for the consumer.

I look forward to hearing that the PSC is taking immediate action to reinstate Uber service.

Steven C. Craig

## **Easterling, Deborah**

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**From:** Easterling, Deborah  
**Sent:** Friday, January 23, 2015 3:47 PM  
**To:** 'Johnny Crawford'  
**Subject:** RE: Uber

Dear Mr. Crawford,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

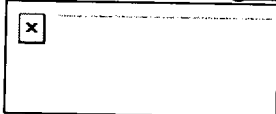
Deborah Easterling  
Administrative Coordinator

**From:** Johnny Crawford [<mailto:JCrawford@verticalbridge.com>]  
**Sent:** Saturday, January 17, 2015 8:49 AM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

You really shut these guys down with zero notice? I'm confident now that you are detached from reality and will be calling our lawmakers. That was a real unprofessional move. The taxi lobby must be in pretty good in SC!

Johnny R. Crawford  
**Vice President of Development**  
Vertical Bridge Holdings, LLC  
951 Broken Sound Parkway, Suite 320  
Boca Raton, Florida 33487

M: 843.324.9732  
Jcrawford@verticalbridge.com  
www.verticalbridge.com



## **Easterling, Deborah**

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**From:** Easterling, Deborah  
**Sent:** Friday, January 23, 2015 3:47 PM  
**To:** 'Anna Renninger'  
**Subject:** RE: Best ride in town

Dear Ms. Renninger,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Coordinator

-----Original Message-----

From: Anna Renninger [<mailto:annarenn@charter.net>]  
Sent: Saturday, January 17, 2015 8:49 AM  
To: PSC\_Contact  
Cc: \_RegStaff - Complaints Distribution Group  
Subject: Best ride in town

I strongly feel that uber is the safest and most efficient travel service in charleston. I have used their services numerous times in the past few months and can't imagine what I would've done without them. Please do not take this away

Sent from my iPad

RECEIVED  
JAN 23 2015  
PSC / LMS